



## Member search by visit count trend

Go to Member > Member Record > Visit Trend

Users can search for members using their visit trends across different time periods as a criteria. Visit trend includes both uptrend and downtrend.

Member visit count trend search results			Member visit count trend search results		
1-Mar-2019 to 31-Mar-2019			1-Apr-2019 to 30-Apr-2019		↑ Visit up
Member code	Member name	visit count	Member code	Member name	visit count
WeM-00027	Carmen Cheung	2	WeM-00027	Carmen Cheung	3
WeM-00045HK	Christy Ng	2	WeM-00045HK	Christy Ng	3
WeM-00048HK	Tammy Ng	2	WeM-00048HK	Tammy Ng	3
		6			9

The table above is a list of members with an increasing visit count from Mar 2019 to Apr 2019.

By visit count trend search member

Member join shop: All, CWB, MK

Member group: All, New Member, VIP Silver, VIP Gold, VIP Platinum, Group Buying

Visit count: >=

Default consultant: All, CWB, MK, Sales, Sales Manager, Sales Trainee, Amy (S007), Anna (S004), cobi ng (MK001), Gary (S002), Ivy Lee (beauty)

Visit period 1: From 1 Mar 2019 to 31 Mar 2019 Last month

Visit period 2: From 1 Apr 2019 to 30 Apr 2019 Last month ↑ Visit count up

Visit period 3: From -- -- to -- -- Clear selection ↓ Visit count up

Submit Reset

Users can make use of the following criteria:

1. Member shop
2. Member group
3. Visit count
4. Consultant

to filter member search results.

Users can select a visit count uptrend, downtrend, or no change in visit count.

The member search by visit count trend function can also be used to compare member spending over 3 time periods.

Member visit count trend search results			Member visit count trend search results			Member visit count trend search results		
1-Feb-2019 to 28-Feb-2019			1-Mar-2019 to 31-Mar-2019		↑ Visit up	1-Apr-2019 to 30-Apr-2019		↑ Visit up
Member code	Member name	visit count	Member code	Member name	visit count	Member code	Member name	visit count
WeM-00027	Carmen Cheung	1	WeM-00027	Carmen Cheung	2	WeM-00027	Carmen Cheung	3
WeM-00045HK	Christy Ng	1	WeM-00045HK	Christy Ng	2	WeM-00045HK	Christy Ng	3
WeM-00048HK	Tammy Ng	1	WeM-00048HK	Tammy Ng	2	WeM-00048HK	Tammy Ng	3
		3			6			9

The table above is a list of members with an increasing visit count trend through Feb 2019, Mar 2019 and Apr 2019.