

Period : 7-Apr-2014 To 7-Apr-2014 Shop : WC
Peak Hour : Mon - Fri : 06:00 pm - 10:00 pm
Sat : 10:00 am - 10:00 pm
Sun : 10:00 am - 10:00 pm

Peak Hour										
Therapist	Used	Occupied	TimeOut	AvailHrs	Net AvailHrs	UsedUtil%	OccupiedUtil%	Meal	Training	Meeting
Amy	1.75	1.5	0	1	1	175.00%	150.00%	0	0	0
Betty	0.5	0.5	0	1	1	50.00%	50.00%	0	0	0
Cathy	3	2.5	1	4	3	100.00%	83.33%	1	0	0
Daisy	3.25	3	0	4	4	81.25%	75.00%	0	0	0
Peak Hour Total	8.5	7.5	1	10	9	94.44%	83.33%	1	0	0

Non-Peak Hour										
Therapist	Used	Occupied	TimeOut	AvailHrs	Net AvailHrs	UsedUtil%	OccupiedUtil%	Meal	Training	Meeting
Amy	5.75	5.25	1	8	7	82.14%	75.00%	1	0	0
Betty	3.5	3.5	2.5	8	5.5	63.64%	63.64%	1	1.5	0
Cathy	4.5	4.25	0	5	5	90.00%	85.00%	0	0	0
Daisy	1.75	1.75	2	5	3	58.33%	58.33%	1	0	1
Non-Peak Hour Total	15.5	14.75	5.5	26	20.5	75.61%	71.95%	3	1.5	1

All Zones										
Therapist	Used	Occupied	TimeOut	AvailHrs	Net AvailHrs	UsedUtil%	OccupiedUtil%	Meal	Training	Meeting
Amy	7.5	6.75	1	9	8	93.75%	84.38%	1	0	0
Betty	4	4	2.5	9	6.5	61.54%	64.54%	1	1.5	0
Cathy	7.5	6.75	1	9	8	93.75%	84.38%	1	0	0
Daisy	5	4.75	2	9	7	71.43%	67.86%	1	0	1
All Zones Total	24	22.25	6.5	36	29.5	81.36%	75.42%	4	1.5	1

Therapist utilisation report

- Shop opening hours can be divided into peak hour and non-peak hour in order to analyze therapist efficiency in different periods.
- Used: Total time period of finished treatment. If there is overlap of booking, overlapped hours will be counted separately.
- Occupied: Time range that therapist is being occupied. If there is overlap of booking, overlapped hours will be counted once only and may be different from used hours.
- Time out: Total period of time that therapist is not available for booking.
- Available hours: Total number of hours that therapist reports duty during different period.
- Net available hours: Available hours minus time out.
- Used utilisation %: Used hours divided by net available hours.
- Occupied utilisation %: Occupied hours divided by net available hours.
- Time out reasons and the corresponding time out hours are displayed in the report.